# CITY OF DETROIT FISCAL 2004/05 BUDGET

## AGENCY 31   INFORMATION TECHNOLOGY SERVICES

### MISSION
The mission of the Information Technology Services Department is to provide effective, reliable and secure information technology and related services to City agencies, enabling them to effectively manage assets and deliver services to Detroit citizens, businesses and visitors.

### DESCRIPTION
The Information Technology Services Department (ITS) is the central staff agency responsible for directing, developing and providing information technology and consulting services to City agencies.   The responsibilities of ITS include: information management, strategic technology planning, application development and implementation, system/application maintenance and support, telecommunications, data center operations, technology acquisitions, business needs solutions and other services necessary to aid agencies in harnessing technology to improve operations and the quality of services they provide.   The department's responsibilities are consistent with and support the City's strategic goal of strengthening the delivery and management of core services.

### GOALS
1. Maintain the City's current technology investment.
2. Expand the City's technology infrastructure.
3. Delivery of new and enhanced applications to support the business information and process needs of the agencies.
4. End User Training and Support.
5. Internal Operational Improvement.
6. Improve Relationship of ITS to City Departments.

### DEPARTMENTAL FINANCIAL INFORMATION

|  | GENERAL FUND | TOTAL |
|---|---|---|
| EXPENDITURES | $29,238,454 | $29,238,454 |
| REVENUES | 747,305 | 747,305 |
| NET TAX COST | $28,491,149 | $28,491,149 |
|  |  |  |
| POSITIONS | 121 | 121 |